02

LEARNING OBJECTIVES

Finance communication skills

Discussing a budget
Explaining budget changes
Discussing how to reduce spending

Reading

A blog post about fixed and flexible budgets

Emails about budget changes

Listening

A meeting to approve a budget
A meeting about reviewing budgets

Language

Budget terminology Verbs to discuss budget reductions Question tags

Budgeting

Warm up

Read the quote. How can a budget express a company's values? Discuss with a partner.



The budget is not just a collection of numbers, but an expression of our values and aspirations.

Jacob Lew, Former US Treasury secretary

The right budget

- 1 Read the blog post and answer the questions.
 - **a** Which types of budget are discussed?
 - **b** Which one does the blog writer prefer? Why?

WHAT'S YOUR BUDGET?

Companies need to budget. It allows them to assess income and control expenditure, and improve spending decisions. The two common budget categories in finance are 'fixed' and 'flexible'. Although flexible budgets are much more complicated to draw up, they give a company greater control over cost forecasting and enable better decision-making.

A fixed, or static, budget is drafted at the beginning of the accounting period and income and cost projections remain constant, regardless of changes in output. A flexible budget, on the other hand, is adjusted as production changes to reflect the changing revenue and cost structure of the business

Fixed budgets are relatively easy to produce and provide information on cost control, but this type of static budget only really works for companies whose costs and market conditions don't change very much. When production volume or market conditions fluctuate, a fixed budget very quickly becomes useless.

Flexible budgets are more effective at dealing with the fluctuating nature of the business cycle, and are probably more common. A flexible budget can be adjusted as volume or conditions change, and better reflects the costs and budgetary conditions facing the company.

- 2 Discuss the questions with a partner.
 - a Do you agree with the opinions in the text?
 - **b** For what situations is each budget suitable?
 - What form of budget does your company use and why?
- Find the verbs in the text in 1 to complete the expressions with the following meanings. Sometimes more than one verb is possible.

udge

- 4 Complete the sentences with verbs from 3.
- a Volume has _____ wildly this quarter.
 b We need to _____ the new budget by next week.
 c Clear budgets _____ us to make better decisions about spending.
 d Can we _____ the costs to _____ increases in purchase price?
 e Let's _____ a detailed budget to _____ expenditure.



Budget approval

1 03 Solford Ltd is a small manufacturing company. The senior management team is meeting to agree the budget. Listen and decide if the statements are true (T) or false (F).

or	false	(F).	
	а	Some people are worried about being too exposed to risk. T / F	
	b	They agree to cut the marketing budget. T/F	
	C	They decide to change the maintenance supplier to save money. T/F	
	d	They decide not to make changes to the budget for now.	
2		03 Listen again and complete the sentences.	
	а	It quite aggressive.	
	b	Yes, I guess you're, but I'm still worried about the total spend.	
	C	Is there else we can save money?	
	d	Can we do to reduce these costs?	
	е	I'm not sure save any money if we cancelled it.	
	f	I the budget reflects the sales forecast.	
	g	I understand what you, but I don't want us to overexpose ourselves	
	h	That's a good, but we can keep track of spending and always amend the budget later.	
3 Match the sentences in 2 to the reasons you use them.			
	1	to give opinions	
	2	to politely disagree	
	3	to ask for suggestions	
4	Con	uplete the conversation. Use the expressions in 2 to help you.	
	Α	Can we do ^(a) to save money?	
	В	$I^{(b)}$ we can cut production costs.	
	Α	I (c) what you mean, but that's a bit risky.	
	В	Is there (d) else we can cut costs? What about using a different	
		logistics company?	
	Α	I'm not (e) we could reduce delivery costs if we did that.	

Over to you

Work in groups of three. Read the company information and look at the budget.

House Care is a home repair company specializing in plumbing and electrical repairs. The company plans to provide all its technicians with tablets connected to the company database so that they can manage jobs and customer payments electronically.

House Care believes that it needs the best trained technicians in order to remain the market leader so has decided to offer all technical staff advanced training.

The company currently buys advertising space on city-centre taxis and wants to continue with this.



Annua	l Budget
This year	
Salaries	€250,000
Marketing & Promotion	€20,000
Operating Expenses	€86,000
Training	€29,000
IT Investment	€30,000
Total	€415,000

Student A: Turn to page 46.

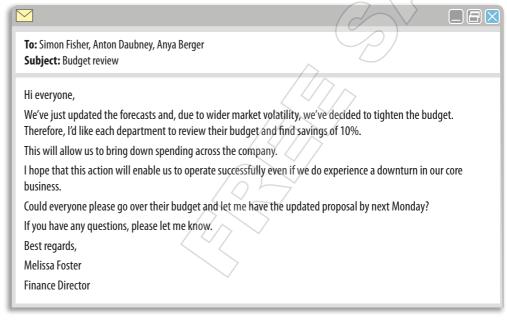
Student B: Turn to page 50.

Student C: Turn to page 49.



Cutting the budget

- **1** Discuss the questions with a partner.
 - a Does your company often have to change the budget? Why / Why not?
 - **b** Which departments do you think are most commonly affected by budget cuts and why?
- 2 Melissa is the finance director of Good Buy, an electronics retailer. She has just completed the forecast for next quarter. Read the email to the heads of the other departments and answer the questions.



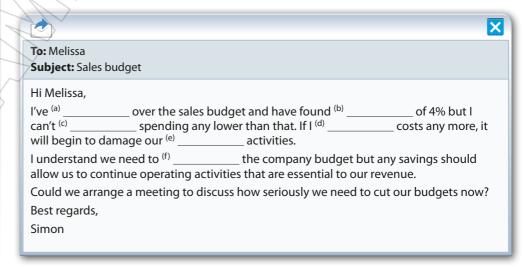
- **a** What do the department heads have to do?
- **b** What issues is the company experiencing?
- **c** What is the aim of this action?

d save money _____

- **3** Find words and phrases in the email in 2 with a similar meaning to the following.
 - a amended
 e cut costs

 b fluctuations
 f central

 c reduce available money
 g review
- 4 Complete the email with the correct form of words and phrases in 2 and 3.



5 Talk to a partner about how you would respond to Simon's email and then write a reply to him.



6 O4 Listen to a meeting between Melissa, the finance director, and the heads of other departments. Choose the best summary for the meeting.					
	а	The department heads all agree that it's not necessary to cut the budget.			
	b	Melissa convinces the other department heads to review their budgets			
		again to protect jobs at the company.			
	C	There is a big argument and no agreement.			
7		04 Listen again and discuss the questions with a partner.			
	а	How well do you think Melissa manages the meeting?			
	b	Is there anything she could have done better in this situation?			
	С	How does she manage to persuade the other department heads to review their budgets again?			
8					
U		05 Listen and complete the extracts from the meeting.			
	a	I how you feel, Simon, but it's necessary.			
	b	We're in an business environment and we what will happen.			
	С	Well, the market is at the moment and			
	d	we consider staff reductions, but avoid that.			
		I know it's but this action now could jobs later.			
		Jobs later.			
9	Match each extract with the reason Melissa uses it.				
	1	To show empathy			
	2	To give wider reasons for the decision			
	3	To talk about future possibilities			
10 Melissa uses several questions tags in the meeting. Read the examples (a-c) and choose the correct option (1 or 2) in the rules below.					
	а	Keeping money back is better than having to find savings later, isn't it?			
		We definitely don't want to start cutting people, do we?			
	C	So, we can all go over our budgets again and find those little extra savings,			
		can't we?			
	1	When the sentence is positive, the tag should be <i>positive / negative</i> and vice versa.			
	2	Using question tags makes you sound <i>more / less</i> persuasive.			
11 fal	ls at	06 Listen to the sentences in 10 and decide if Melissa's intonation rises or the end.			
12 Add a tag question to these statements.					
1	a	It's a good idea,			
7	b	We need to cut the budget,			
	C	We can't do it,			
_	d	You agree with me,			

Over to you

Roleplay the scenario at the back of the book.

It'll improve the business, ____

Student A: Turn to page 47.

Student B: Turn to page 48.