

1 ★ Match the words with the pictures.

high-speed Internet ■ USB cable ■ scroll up
scroll down ■ Bluetooth speaker ■ earphones



1 _____



2 _____



3 _____



4 _____



5 _____



6 _____

2 ★★ Complete the sentences.

1 I'm going to **ch**_____ the battery in my laptop with this wireless **ch**_____.

2 Can I connect to **w**_____ here?

3 I'm downloading some big files, so I need **hi**_____ -**sp**_____ Internet.

4 I'm very careful about the personal information I put online. I don't want to **sh**_____ too much information about myself.

5 Sometimes, computers **cr**_____ and you have to restart everything.

6 My password doesn't work! I probably need to **re**_____ it.

7 This ink cartridge is empty, so I can't **pr**_____ this document.

3 ★★ ♻️ Computer equipment Write about devices 1-5. Use the phrases in the box.

I have / haven't got ... ■ I like / don't like ...
My ... is / are ... ■ I think ... are ...

laptop *My laptop is quite light.*

- 1 game controller _____
- 2 keyboard _____
- 3 touch screen _____
- 4 ink cartridge _____
- 5 printer _____

4 ★★ 🎧 02 🎓 Usłyszysz dwukrotnie cztery wypowiedzi osób na temat problemów z obsługą komputera. Na podstawie informacji zawartych w nagraniu dopasuj do każdej wypowiedzi (1-4) odpowiadające jej zdanie (A-E). Uwaga! Jedno zdanie zostało podane dodatkowo i nie pasuje do żadnej wypowiedzi.

This speaker

- A has to reset his/her password.
- B has to charge the battery.
- C hasn't got high-speed Internet.
- D says his/her computer crashed.
- E can't print out a document.

1	2	3	4
_____	_____	_____	_____

5 ★★ Answer the questions.

How often ...

- 1 do you reset your passwords?
- 2 do you have a problem with your printer?
- 3 does your computer crash?
- 4 do you have problems with your wi-fi?
- 5 do you use a Bluetooth speaker?

I reset (one of) my passwords two or three times a week.

- 1 _____
- 2 _____
- 3 _____
- 4 _____
- 5 _____

Grammar hub: Past simple



▶ VIDEO 04

1 ★ Complete the text with the correct Past simple forms of the verbs in brackets.

The Thomas family have one thing in common – they all love gadgets! Mr and Mrs Thomas ¹ _____ (use) their phones for five hours last weekend. They ² _____ (not use) their laptops, but that's because they get everything they need on their phones. Their daughter, Sophie, ³ _____ (not use) her mobile phone, but she ⁴ _____ (play) on her games console for many hours. Max, Sophie's brother, ⁵ _____ (text) his friends and ⁶ _____ (chat) on social networking sites, but he ⁷ _____ (not play) on his games console.

2 ★★ Using computers Write about five activities that you did or didn't do last weekend. Use the expressions in the box.

swipe the screen ■ make backups
download / save / forward / delete a document
install software ■ press a key ■ type my name
send a photo ■ search the Internet

I didn't make any backups.

I swiped the screen on my phone a lot.

3 ★★ Complete the sentences about what Joe used to do or didn't use to do.



Joe is a castaway. He's the only person on the island because his yacht has sunk.

- 1 He _____ (have) high-speed Internet.
- 2 He _____ (connect) to wi-fi every day.
- 3 He _____ (swipe) his screen hundreds of times a day.
- 4 He _____ (not sit) on the beach all day.
- 5 He _____ (print out) a lot of things – he used five cartridges every week.
- 6 He _____ (not eat) fish from the sea every day.

4 ★★ Imagine that you are on the same island as Joe. Write about your past. Use *I used to* and *I didn't use to*.

- 1 I used to _____
- _____
- 2 I _____
- _____
- 3 _____
- _____

5 ★★ Complete the sentences with the correct forms of the words and phrases in the boxes.

make ■ go black ■ the touch screen
backups

1 My sister was _____
when _____

download ■ crash ■ a film

2 While I _____,
my computer _____

install ■ drop ■ a glass of water ■ an app
on his computer

3 While my dad _____,
he _____

6 ★★★ Imagine that you and your friends had four problems while you were using a computer. Write about them, using past tenses.

- 1 I _____ when _____
- 2 While we _____,

- 3 My friend _____
when _____
- 4 While my two friends _____,



1 Answer the questions.

- 1 How do you listen to music now? _____
- 2 How did you use to listen to music? _____

ABC Brainy words

2 Find these words in the text. Match them with the correct definitions.

- | | | |
|--------------------|--------------------------|--|
| 1 disaster | <input type="checkbox"/> | a a serious discussion with two opposing opinions |
| 2 debate | <input type="checkbox"/> | b a person who wants to protect the environment |
| 3 on demand | <input type="checkbox"/> | c to say you dislike something |
| 4 object to | <input type="checkbox"/> | d to get something any time you want it |
| 5 environmentalist | <input type="checkbox"/> | e in many parts of a place, a country, the world, etc. |
| 6 widespread | <input type="checkbox"/> | f something very bad that happens |

3 ★★ Przeczytaj tekst. Odpowiedz na pytania 1–5 zgodnie z treścią tekstu.

Streaming - good or bad?

In the early days of the Internet in the 1990s, most people used to listen to music on cassettes and CDs. Then, in 1993, an American band called Severe Tire Damage changed all that. While the band were playing at a concert, some computer experts tried to transmit the music around the world on the Internet. This was the first time that there was streaming music on the Internet. A year later, big name bands like the Rolling Stones were streaming their concerts, and by the year 2000, streaming

was **widespread**. Now, every minute of the day, millions of people are scrolling up and down or swiping screens to access all types of music **on demand** and free of charge.

There's a lot of **debate** about streaming music. Musicians know that their music is available to people all round the world. However, some musicians say streaming has been a **disaster** because listeners want to get every type of music on demand without paying for it. They don't want to pay for any songs - and the result is that musicians

only get very small payments for their music.

Some listeners say it's difficult to find the music they want on streaming apps. Other listeners say that streamed music doesn't sound very good - many of them think that old-fashioned ways of listening to music, like vinyl records, sound better. In addition, some **environmentalists object to** streaming. They say that streaming music uses up a lot of electricity, which increases pollution.

What do you think about streaming music?



- 1 Which band first used streaming?

- 2 When did streaming become popular?

- 3 Why can free music be a problem for musicians?
Because _____
- 4 Why do some people say streaming apps are difficult to use?
Because _____
- 5 What do some people like about vinyl records?
They say that _____

4 Do you think that streaming music is a good or a bad thing? Write down your opinion, giving reasons to support it.

Speaking

Lesson objectives: **Functions:** taking things back to the shop;
Vocabulary: returning and replacing goods

lesson 4

UNIT 1

1 ★ Complete the sentences with the correct words from the boxes.

replace ■ guarantee ■ broken

- I dropped my headphones. Look, this is the part that is _____.
- They aren't working now, but fortunately, they have a _____.
- I need a new pair. If possible, I want the shop to _____ them.

damaged ■ get a refund ■ return

- I can't use my phone. It looks OK, but it's _____.
- It's broken, so I'm going to _____ it.
- I don't want a new one. I want to _____.

2 ★★ Complete the dialogue with the correct phrases (a–e) in the box.

a I'm afraid ■ b I'd rather ■ c a refund ■ d the receipt
e a two-year guarantee

- Shop assistant: Hi, can I help you?
Customer: Yes. I'd like to return this e-reader. The touch screen isn't working.
Shop assistant: Have you got ¹ _____?
Customer: Yes, I have. Here it is.
Shop assistant: OK. We can replace the touch screen.
Customer: If it's OK, ² _____ get my money back.
Shop assistant: ³ _____ we can't do that. You bought it 15 months ago. The guarantee is only for a year.
Customer: But it's got ⁴ _____. Have a look at the receipt.
Shop assistant: Oh, that's right. I'm sorry about that. Yes, you can get ⁵ _____, of course.
Customer: Right, thanks a lot.

4 ★★ 03 🎧 Usłyszysz dwukrotnie rozmowę klienta ze sprzedawczynią. Na podstawie informacji zawartych w nagraniu uzupełnij luki 1–4 w poniższej notatce. Luki należy uzupełnić w języku angielskim.

Item: *Bluetooth speaker*

Reason for return: ¹ _____

Bought on: ² _____

Guarantee details: ³ _____

Decision: ⁴ _____

5 ★★★ You want to return one of the items from the box below. Write a conversation with the shop assistant (SA).

game controller ■ keyboard ■ mouse
printer ■ ink cartridges ■ monitor
laptop ■ earphones ■ Bluetooth speaker

- You: _____
SA: Oh dear. What's the problem?
You: _____
SA: Oh, I see. How long have you had it?
You: _____
SA: OK. Would you like to replace it?
You: _____
SA: Of course, no problem.
You: _____

3 ★★ 🎓 Uzupełnij dialogi. Wpisz w każdą lukę (1–2) brakujący fragment wypowiedzi.

Hi, this laptop isn't working.
¹ _____



Oh dear, have you got the receipt?

I would like to return this USB cable. It doesn't work, but I haven't got the receipt.



² _____
we can't give you a refund without the receipt. Sorry about that.

Vocabulary 2 and Listening

Lesson objective: using services

lesson 5 UNIT 1

1 ★ Match the words to make correct phrases.

- | | | |
|-------------------|--------------------------|-----------------------------|
| 1 have your photo | <input type="checkbox"/> | a a bike |
| 2 hire | <input type="checkbox"/> | b my mobile |
| 3 subscribe to a | <input type="checkbox"/> | c taken |
| 4 send | <input type="checkbox"/> | d music streaming service |
| 5 top up | <input type="checkbox"/> | e a parcel |
| 6 make | <input type="checkbox"/> | f repaired |
| 7 set up | <input type="checkbox"/> | g some photocopies |
| 8 have your phone | <input type="checkbox"/> | h cut |
| 9 have your hair | <input type="checkbox"/> | i your social media account |

Look: to + infinitive for purpose

2 Look at the pictures. Where did Julia go, and why did she go there? Write sentences.



She went to the photo booth to have her photo taken.



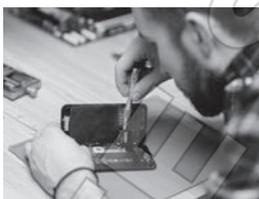
1 _____



2 _____



3 _____



4 _____



5 _____

3 ★ 04 Ustłyszysz dwukrotnie rozmowę babci z wnukiem. W zadaniach 1–4, na podstawie informacji zawartych w nagraniu, z podanych odpowiedzi wybierz właściwą (A, B albo C).

- Neil wants to
 - subscribe to a music streaming service.
 - hire a bike.
 - have a social media account.
- What did his brother do yesterday?
 - He had his hair cut.
 - He set up a social media account.
 - He had his phone repaired.
- What did his sister do in the morning?
 - She found a place to have a party.
 - She texted her friends.
 - She went cycling.
- Why is grandma calling?
 - To talk about what she has been doing.
 - To ask the grandchildren to use social media less.
 - To hear what her grandchildren have been doing.

4 ★★ Complete the sentences about Neil's family.

- Neil went to the _____ this morning.
- Neil's sister's name is _____.
- _____, Neil's brother, is older than Neil.
- Neil's sister _____ ride her bike.
- At the end, Neil _____ the phone to his sister.

Train your brain!

5 What did these people do? Use the phrases from exercise 1.

He cut too much off!

1 He/She had _____

I'm sure I made twenty.

2 _____

At last, it works properly.

3 _____

It looks terrible. Is that really me?

4 _____

They should get it the day after tomorrow.

5 _____

Grammar 2

Lesson objective: Present perfect + ever, never, just, yet, already, for and since; Present perfect and Past simple

1 ★ Choose the correct words. Answer the question at the end.

- It's 7 o'clock. I got up at 6:30. I have been up **for / since** 30 minutes. I have **ever / just** topped up my phone.
- I usually get up at 8 o'clock, but today, it's 7 o'clock and I have **already / yet** got up. I haven't had my breakfast **just / yet**.
- Yesterday, I got up earlier, at 5 o'clock. Have you **ever / already** got up so early?
- My brother always gets up very early. He has been up **for / since** 6 o'clock.
- How long have you been up?
I've _____.

2 ★ Complete the time expressions with for or since.

- | | |
|----------------------|---------------------------------|
| 1 _____ six weeks | 4 _____ 13 th August |
| 2 _____ June | 5 _____ 7 o'clock |
| 3 _____ five minutes | 6 _____ a year |

3 ★★ Write sentences about the people in the pictures. Use the Present perfect and the words in the boxes.



I don't like my new haircut.

just ■ his hair ■ cut

1 _____



Thank you!

already ■ make a lot of photocopies

2 _____



yet ■ not ■ set up social media account

3 _____



for ■ subscribe to Magic Music

4 _____

4 ★★ Write the interviewer's questions. Use the Past simple or the Present perfect. Then answer the questions.

- you / ever / send an email to the wrong person

- when / you / learn to save files

- what / software / install / on your computer

- how long / be / you / on your smartphone yesterday

5 ★★ Przeczytaj tekst. Wybierz poprawne uzupełnienie luk 1–4. Wybierz literę: A, B albo C.



Do you like challenges? Mike Boyd does – ¹_____ 2015, he's made videos where he learns new skills in just a few days.

One of his most popular videos is learning to ride a backwards brain bicycle – it has handlebars that go the opposite way than usual! Have you ²_____ ridden a bicycle like that? It's extremely difficult. I'm watching his video now, and he's ³_____ got on the bicycle. He hasn't fallen off ⁴_____ , but he will in a few

seconds! It's almost impossible to ride at first, but he learnt to do it in four days. Watch the video online – it'll make you laugh!

- | | | |
|-----------|--------|---------|
| 1 A in | B for | C since |
| 2 A ever | B yet | C soon |
| 3 A never | B just | C for |
| 4 A down | B yet | C since |

Train your brain!

6 Read about the people's birthdays and work out the order from the oldest (1) to the youngest (5) person.

Joe Olivia Finn Ava Wyatt

Joe has just had his 15th birthday. Olivia had her 15th birthday two months ago. Ava had her 15th birthday after Olivia. Finn's 15th birthday was after Ava's but before Joe's. Wyatt hasn't had his 15th birthday yet. It's tomorrow.



★ ★ ★ ★ Quiz - Unusual services from around the world ★ ★ ★ ★

1 What do you remember about unusual services from Australia, Spain and the USA? Match the sentence halves.

- | | | |
|-----------------------------------|--------------------------|---|
| 1 In three hours, goats can | <input type="checkbox"/> | a give you an amazing haircut. |
| 2 When you are in Madrid, you can | <input type="checkbox"/> | b help you to install apps on your phone. |
| 3 Alberto Olmedo can | <input type="checkbox"/> | c eat a lot of weeds. |
| 4 Older people can | <input type="checkbox"/> | d stop using chemicals. |
| 5 The coaches from Teeniors can | <input type="checkbox"/> | e ask Teeniors to help them with their devices. |
| 6 With goats, farmers can | <input type="checkbox"/> | f go to a hairdresser called Alberto Olmedo. |

2 ★★ 🎓 Przeczytaj dwa teksty, z których usunięto po dwa zdania. Dopasuj do każdej luki (1–4) literę, którą oznaczono brakujące zdanie (A–E). Uwaga! Jedno zdanie zostało podane dodatkowo i nie pasuje do żadnej luki.



A HOLIDAY ON A TROPICAL ISLAND

Have you ever wanted to have your own tropical island, at least for some time? My friend Tania has won a competition, and her family have gone to an island in the Maldives. They're staying in a **luxurious** house, and they've got the whole island to themselves.

¹ _____ They've been on the island for five days, and they haven't spent any money because everything is free! Her family have hired a yacht, and they've sailed around a lot. ² _____ Tania has already been scuba diving three times. The second time, she saw a shark! She **was relieved** to get back to the beach.

- A Sometimes, the fans have pushed and shouted very loudly to get near me.
- B She says that it's very beautiful but deserted and very isolated.



Be famous for a day

My name is Leo. I wanted to see what it was like to be a star, so I've hired a company called *Celebrity Lifestyle* so I can live like a celebrity for one day – today! A driver has driven me in a limousine, and actors have **pretended** to be my fans. ³ _____ At times, it has been a bit **alarming!** I've had my hair cut by a fashionable hairdresser, and I've had my photo taken by paparazzi. It's five o'clock now, and I've been with the paparazzi for half an hour. They've just finished. I've never been so **worn out** in my life! ⁴ _____ Now, I just want to get back to my everyday life.

- C They didn't make a lot of noise on the street.
- D They've hired a plane with a pilot too, but they haven't flown in it yet.
- E It cost a lot of money, but I've had a fantastic day.

3 Write who says these sentences: Tania or Leo.

- 1 I've seen a lot of people. _____
- 2 I haven't spent any money. _____
- 3 One day of this is enough! I'm very tired. _____
- 4 I was a bit scared the second time. _____
- 5 My new hairstyle is great. _____
- 6 I've done a lot of sports. _____

ABC Brainy words

4 Find the meaning of these words from the text in a dictionary. Then write a sentence with each word.

- 1 luxurious _____
- 2 be relieved _____
- 3 pretend _____
- 4 alarming _____
- 5 worn out _____

Writing

Lesson objective: a blog (describing a product, explaining a problem, offering solutions)

lesson 8

UNIT 1

1 ★ Match the sentence halves.

1 I bought a Bluetooth speaker	<input type="checkbox"/>	a a wireless charger.
2 It had	<input type="checkbox"/>	b it wasn't very expensive.
3 I liked it because	<input type="checkbox"/>	c 10 months ago.
4 One day, while I was playing a computer game,	<input type="checkbox"/>	d but the speaker didn't work.
5 I tried to charge the battery,	<input type="checkbox"/>	e it crashed.
6 In the end,	<input type="checkbox"/>	f I decided to take it back to the shop.
7 The speaker had a	<input type="checkbox"/>	g get a replacement.
8 I didn't want	<input type="checkbox"/>	h to get a refund.
9 I decided to	<input type="checkbox"/>	i fingers crossed!
10 They gave me a replacement, and I	<input type="checkbox"/>	j one-year guarantee.
11 I haven't had any problems so far, so	<input type="checkbox"/>	k have had the new speaker for six months.

2 ★ Complete the text with the correct words.

I used to have a really cool smartphone. I ¹re_____y li_____d it because it was very ²fa_____e. At first it was OK, but ³o_____d_____, while I was listening to some heavy rock music, the ⁴t_____h s_____n went black. The phone was ⁵us_____s!
So, I took it back to the shop. I explained to the shop manager that the screen wasn't working. She agreed that the phone was ⁶ba_____y m_____. She gave me a ⁷r_____d, and I bought a new smartphone. The shop manager gave me a pair of free ⁸ea_____s too! I like them because they're ⁹co_____le. I've had the smartphone for six months now, and I haven't had any ¹⁰pr_____s!

🔍 Look: (the) other, another, others

3 Circle the correct words.

- 1 I decided to buy **other** / **another** watch.
- 2 I've got some books in the living room, and some **others** / **another** in my bedroom.
- 3 I've used **other** / **others** computers, but this one is the best.
- 4 Can I have **other** / **another** sandwich, please?
- 5 This Bluetooth speaker is good, but I prefer **the other** / **other** one.
- 6 Some students enjoy their maths classes, but **another** / **others** don't like them.

4 ★★ Complete the sentences for two situations with your own ideas.

My friend wanted to return his Bluetooth speaker.

- 1 They gave him a new one because _____.
- 2 They didn't give him a new one because _____.

I wanted to return my smartphone.

- 3 They gave me a refund because _____.
- 4 They didn't give me a refund because _____.

5 ★★★ 🎓 Kupiłeś/Kupiłaś urządzenie, które przestało sprawnie działać. Podziel się swoimi wrażeniami na blogu.

We wpisie:

- wyjaśnij, dlaczego kupiłeś/kupiłaś to urządzenie;
- opisz problem;
- poinformuj, jak go rozwiązałeś/rozwiązałaś.

Podpisz się jako XYZ. Użyj od 50 do 120 słów.

Problems with a high-tech gadget

Six months ago, I bought a _____

1 ★ Find 10 words for computer equipment and computer actions.

FGEARPHONESJRORESETMYPASSWORDSMWSHAREKTWIRELESSCHARGERSXCSCROLLDOWNWTW
CQBATTERYZXBNUSSCABLELRWMP CRASHWQLBLUETOOTHSPKERYLCCONNECTTOWIFIYFB

2 ★★ Complete the sentences.

- Every week, I top up my _____.
- Once a month, I have my hair _____.
- I want to _____ to a music streaming service.
- My phone is broken, so I want to have it _____.
- I must have my photo _____ for my passport.
- I am going to _____ a social media account.

3 ★★ Complete the conversations.



Boy: I'm afraid the touch screen is ¹ _____. Nothing happens when I touch it.

Father: Oh dear. Has it got a ² _____?

Boy: Yes, for a year, so I can take it back to the phone shop.

Shop assistant: Hi, can I help you?

Boy: Yes. This touch screen doesn't ³ _____.

Shop assistant: Have you got the ⁴ _____?

Boy: Yes, I have, and I've got the guarantee too.

Shop assistant: OK. We can't give you a refund, but we can ⁵ _____ it.

Boy: OK. Thank you.



5 ★★ Complete the text with the correct form of the verbs in brackets. Use the Past simple, used to, the Past continuous or the Present perfect.

In the past, I ¹ _____ (see) my friend every day, but they moved out, and we ² _____ (lose) touch. But one day, I ³ _____ (meet) him in a park. When I ⁴ _____ (see) him, he ⁵ _____ (ride) his bike. I ⁶ _____ (run) towards him, but, while I ⁷ _____ (run), I ⁸ _____ (fall) and I ⁹ _____ (hurt) my leg. He ¹⁰ _____ (see) me, and he ¹¹ _____ (come) to help me. Since then, we ¹² _____ (phone) each other every week.

6 ★★★ Wykorzystując wyrazy podane drukowanymi literami, uzupełnij każde zdanie z luką tak, aby zachować sens zdania wyjściowego (1-2). Nie zmieniaj formy podanych wyrazów. W każdą lukę możesz wpisać maksymalnie cztery wyrazy.

- I was doing my homework, and my computer crashed. **WHILE**
My computer crashed _____ my homework.
- Did you make backups in the past? **USE**
Did _____ backups?

4 ★★ What has Bob done on holiday? Complete the text with the words in the box.

yet ■ already ■ since ■ just ■ for

It's Thursday lunchtime. Bob has ¹ _____ messaged his friends. He hasn't gone to the beach ² _____ Monday, and he hasn't taken any photos ³ _____ two days. He has ⁴ _____ learnt to snorkel. He hasn't sunbathed ⁵ _____.

Monday	go to the beach
Tuesday	take some photos
Wednesday	learn to snorkel
Thursday	message his friends in the morning
Friday	go sunbathing
Saturday	go home