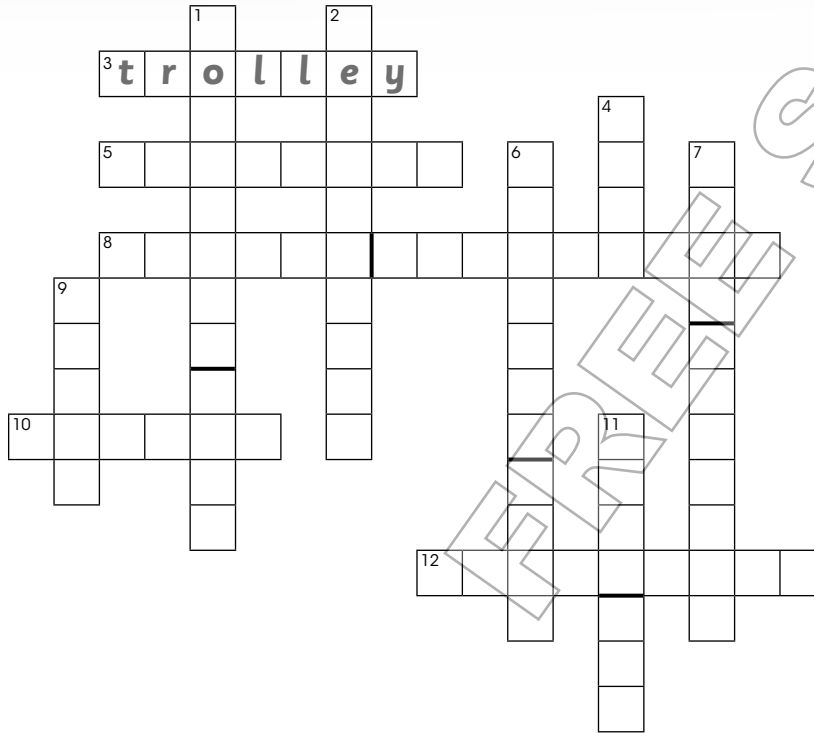


Name: _____

Class: _____

1 Read and write the words in the puzzle.



Across

- 3 This is used to carry suitcases at an airport. It has wheels.
- 5 This is where you go when you land at an airport to collect your suitcases.
- 8 This person looks after you when you're on a plane.
- 10 This is the long road at an airport that a plane travels on before it takes off or lands.
- 12 This person travels, but doesn't drive.

Down

- 1 You show this ticket just before you get on a plane.
- 2 This is where you go when you leave an airport.
- 4 A plane does this when it comes back to the ground from the air.
- 6 This is the place in an airport where you get your boarding pass and leave your suitcases.
- 7 These are the bags that you take on a plane with you.
- 9 A line of people that you stand in when you're waiting for something.
- 11 A plane does this when it leaves the ground.

2 Read and complete the sentences.

guard reception guest lift platform receptionist
ticket office tourist information centre backpackers

- 1 I went to the **tourist information centre** to find out more about the city and to get a map.
- 2 I bought my ticket at the _____.
- 3 I am a _____ in a hotel that has special offers for _____.
I went to _____ to get my keys and the _____ was very friendly.
- 4 I had a lot of bags at the station, so I didn't walk down the stairs to the _____.
I took the _____. The _____ helped me to get on the train.